

IDENTIFYING INFORMATION	
Name:	Patients who left without being seen (LWBS) by an emergency department doctor
Calculation:	Percentage of patients who left without being seen (LWBS) = $\left(\frac{\text{Number of patients that LWBS during the reporting period}}{\text{Number of all emergency department visits during the reporting period}} \right) \times 100$ Metric: Percentage of emergency department patients that LWBS by an emergency department physician.
Description:	LWBS: Patients who decided to leave the emergency department before assessment or treatment by a physician occurred.
Data source:	National Ambulatory Care Reporting System (NACRS)
Assumptions:	All patients who present to the emergency department and decide to leave without being seen by a physician are given a final disposition of LWBS.
Exclusions:	Patients who left the emergency department against medical advice (i.e., patients who decide to leave the emergency department after they had been assessed by a physician, but prior to treatment, and against medical advice) are not included in this measure.
Limitations:	A very small percentage of patients present to the emergency department but leave before they were triaged or registered. These patients would not be captured. Therefore, results presented are a conservative estimate of actual rates of leaving the emergency department without being seen.

Alberta Health Services, Analytics. "Alberta Emergency Department (Urban) Operational & Performance Dashboard." (2024) [Dashboard showing monthly and quarterly results for the percentage of patients who chose to leave the emergency department without being seen by an emergency department doctor, by facility]. *AHS Tableau Reporting Platform*. Retrieved from <https://tableau.ahs.ca>

*For more information regarding visit dispositions, including LWBS status, please visit the NACRS Abstracting Manual, 2023-2024 Edition.¹¹

¹¹ Canadian Institute for Health Information. NACRS Abstracting Manual, 2023-2024 Edition. Ottawa, ON: CIHI; 2024.