

Patient experience overall rating of care	
Survey Question	<p>Using any number from 0 to 10, where 0 is the worst doctor possible and 10 is the best doctor possible, what number would you use to rate your doctor?</p> <ul style="list-style-type: none"> ▪ 0 (Worst doctor possible) ▪ 1 ▪ 2 ▪ 3 ▪ 4 ▪ 5 ▪ 6 ▪ 7 ▪ 8 ▪ 9 ▪ 10 (Best doctor possible)
Description	Patient's rating of care from their regular family doctor.
Data Source	HQA Primary Care Patient Experience survey.
Assumptions	None.
Exclusions	<p>General exclusion criteria for the HQA Primary Care Patient Experience Survey include:</p> <ul style="list-style-type: none"> ▪ Patients under 16 years of age ▪ Patients who do not have a regular family physician ▪ Patients who have not visited their regular family physician in the previous year ▪ Patients who have not visited one of 16 emergency departments are part of the HQA EDPEC survey, as described above.
Limitations	Results can only be considered generalizable to a population of patients who visited one of 16 EDPEC emergency departments, completed the EDPEC survey, agreed to participate in further research, and provided an email address to the HQA.