

Name:	Family experience with presence of a resident and family council
Description:	How family members indicated if their loved one's site has a resident and family council.
Survey question:	<p>Do you feel that participating in the Resident and Family Council helped you feel heard about the things that matter to you?</p> <ul style="list-style-type: none"> ▪ No, never ▪ No, hardly ever ▪ Yes, sometimes ▪ Yes, always ▪ I don't know ▪ I did not participate ▪ No Resident and Family Council
Data Source:	2022-23 HQCA Long Term Care Family Experience Survey
Calculation:	<p>Results are reported as the percentage of all valid responses, for each of the response options, as described above.</p> <p>For example, percentage reporting "yes" =</p> $\left(\frac{\text{Number of respondents stating "yes"}}{\text{Total number of valid responses}} \right) \times 100$
Assumptions:	Responses from the "don't know" category were treated as valid and were included in the calculation.
Exclusions:	<p>Eligible respondents include all family members that have a family member or friend living in a continuing care homes – type A (formerly long term care) site, if contact information was available. General exclusion criteria for the 2022-23 HQCA Long Term Care Family Experience Survey include:</p> <ul style="list-style-type: none"> ▪ Contacts of new (< 1 month) or transitional residents. ▪ Residents who had no contact person (family member), or whose contact person resided outside of Canada. ▪ Contacts of deceased residents or residents no longer living at the facility. ▪ Contacts of residents who were listed as a public guardian (i.e., non-family member or friend).

Limitations:	<p>Results are generalizable to the type of respondent eligible for the survey, namely families who have a loved one living in continuing care homes – type A (formerly long term care) for at least one month.</p> <p>Sites differ in many ways, therefore the type of site and the types of services offered at the site should be considered in interpreting the results.</p>
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