

Name:	Family experience with presence of a resident and family council
Description:	How family members indicated if their loved one's site has a resident and family council.
Survey question:	Do you feel that participating in the Resident and Family Council helped you feel heard about the things that matter to you? ▪ No, never ▪ No, hardly ever ▪ Yes, sometimes ▪ Yes, always ▪ I don't know ▪ I did not participate ▪ No Resident and Family Council
Data Source:	2022-23 HQCA Long Term Care Family Experience Survey
Calculation:	Results are reported as the percentage of all valid responses, for each of the response options, as described above. For example, percentage reporting "yes" = $\left(\frac{\text{Number of respondents stating "yes"}}{\text{Total number of valid responses}} \right) \times 100$
Assumptions:	Responses from the "don't know" category were treated as valid and were included in the calculation.
Exclusions:	Eligible respondents include all family members that have a family member or friend living in a continuing care homes – type A (formerly long term care) site, if contact information was available. General exclusion criteria for the HQCA Long Term Care Family Experience Survey include: ▪ Contacts of new (< 1 month) or transitional residents. ▪ Residents who had no contact person (family member), or whose contact person resided outside of Canada. ▪ Contacts of deceased residents or residents no longer living at the facility. ▪ Contacts of residents who were listed as a public guardian (i.e., non-family member or friend).

Limitations:	Results are generalizable to the type of respondent eligible for the survey, namely families who have a loved one living in continuing care homes – type A (formerly long term care) for at least one month. Sites differ in many ways, therefore the type of site and the types of services offered at the site should be considered in interpreting the results.
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